

COACH CONNECTIONS SUMMIT 2017

PROGRAM AND REGISTRATION



THE FUTURE FOR LONG DISTANCE, CHARTER AND EXPRESS (LDCE)

Intercity

Tourism

Infrastructure

Marketing

Research

Workforce

Hosted by



Friday June 16, 2017

Adelaide Convention Centre



Bus Australia Network





WELCOME THURSDAY JUNE 15
Intercontinental Adelaide

16:00 to 18:00	Registration / Service Desk Opens
18:00 to 20:00	Welcome Drinks Intercontinental Adelaide – Atrium Lounge <i>Sponsored by Iveco Bus, Mercedes-Benz Australia/Pacific, Scania Australia, Volvo Bus Australia</i>

SUMMIT FRIDAY JUNE 16
Adelaide Convention Centre

08:30	Registration / Service Desk Opens
09:00	Conference Opening and Keynote Speaker “Adelaide, tourism and the visitor economy” > Lord Mayor Martin Haese – City of Adelaide
09:10	What does tourism deliver to the Australian economy? > Rod Batty, Manager National Surveys, Tourism Division – Austrade
09:30	The National Tourism Agenda > Jenny Lambert, Policy Director – National Tourism Industry Council, Australian Chamber of Commerce and Industry
09:50	Travel through it – Not over it – Industry policy and advocacy > Michael Apps, Executive Director – Bus Industry Confederation
10:20	Morning Tea <i>Sponsored by Iveco Bus</i>
10:40	Tourism, Coaches, Transport and City Planning and the Visitor Economy “Sydney CBD, partnering with the coach industry for solutions” > Steve Issa, Executive Director Operations and Planning, Sydney Coordination Office - Transport for NSW “School coach tourism and the visitor economy in Canberra, the National Capital” > Garry Watson – National Capital Attractions Association “Farm tourism and opportunities for the coach sector” > John Collins, Director – Agricultural Tours Riverina
11:50	Coach design, comfort, technology and travellers – The next generation of coach > Steve Heanes, National Manager ANZ – Iveco Bus, Vice Chairman – Bus Industry Confederation > Julian Gurney, National Bus Manager – Scania Australia > Daniel Castro, Managing Director – Irizar Asia Pacific > Alan Fak, Product Manager – Mercedes-Benz Australia/Pacific
12:30	Lunch <i>Sponsored by Irizar Asia Pacific</i>

13:30	Remaining competitive in a tough industrial relations environment > Ian MacDonald, National IR Manager – Bus Industry Confederation
14:00	The challenges of accessibility for people with disabilities and coach travel > Geoff Smith, Assistant Director Road Safety and Transport Standards, Road Safety and Productivity Section – Federal Department of Infrastructure and Regional Development
14:30	Operating for a profit today and tomorrow > Matthew Wilson, Client Director – Pitcher Partners
15:00	What do inbound tourism operators want and expect? > Edwin Kwan, Executive Director – Wel-Travel Australia and Director – Australian Tourism Export Council (ATEC)
15:30	Chain of Responsibility “What the new laws mean for coach operators” > Michael Crellin, Manager Chain of Responsibility - National Heavy Vehicle Regulator
16:15	Close



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ACCOMMODATION DEALS

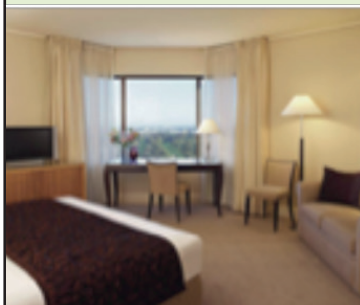
Available Check-in 15th to Check-out 18th June

Room Rates per night (GST Incl)



Intercontinental Adelaide (main hotel)

BOOK INTERCONTINENTAL Phone Reservations: +61 8 8246 7613 Book Online: <https://aws.passkey.com/go/CoachConnectionsForum>



Location: North Terrace Adelaide
 Hotel Rating: 5 Star (accredited)
 Walk to Conference: 2 mins
 Check-in: 14:00pm
 Check-out: 11:00am
 Breakfast available: \$35 Buffet

King Superior \$210
 King Riverview \$255

The Playford MGallery by Sofitel

BOOK PLAYFORD PHONE +61 8 8213 8888 Quote Group Code: "Coach Connections"



Location: 120 North Terrace
 Hotel Rating: 5 Star (self rated)
 Walk to Conference: 3 mins
 Check-in: 14:00pm
 Check-out: 11:00am
 Breakfast Available:
 \$35 Buffet – \$30 Continental

Playford Guestroom \$190
 Deluxe Guestroom \$215
 Studio Spa Suite \$245
 Loft Spa Suite \$265



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